

Resources page

This section lists a number of resources that we have found useful on the following topics:

- Diversity and Inclusion
- Multiculturalism
- Cross-cultural communications
- Global Communications

The section is very much a "work in progress" as we are constantly updating the list. We welcome your feedback and suggestions.

Please feel free to contact Elisabetta Ghisini (elisabetta.ghisini@gmail.com)

Books

Ghisini, Elisabetta and Blendstrup, Angelika. Communicating the American Way. Cupertino: Happy About Press, 2008

Brake, Terence, Danielle Medina Walker, and Thomas Walker. Doing Business Internationally, The Guide to Cross Cultural Success. New York: McGraw-Hill, 1995

Carte', Penny and Chris Fox. Bridging the Culture Gap. London: Kogan Page, 2004

Hall, Edward T. Beyond Culture. New York: Doubleday, 1981

Hodge, Sheida. Global Smarts, The Art of Communicating and Deal Making ANYWHERE in the World. New York: John Wiley & Sons Inc., 2000

Hofstede, Gert Jan, Geert Hofstede, and Paul B. Pedersen. Exploring Culture. Boston: Intercultural Press, 2002

Hofstede, Geert. Culture's Consequences: Comparing Values, Behaviors, Institutions and Organizations Across Nations. 2nd ed., Sage. 2003.

Lewis, Richard D. When Cultures Collide. 3rd edition, London: Nicholas Brealey Publishing, 2006

Pan, Yuling, Suzanne Wong Scollon, and Ron Scollon. Professional Communication in International Settings. Malden, MA: Blackwell Publisher, 2002

Storti, Craig. Cross-Cultural Dialogues: 74 Brief Encounters with Cultural Differences. Boston: Intercultural Press, 1994

Thompson, Mary Anne. Going Global. 2003

Trompenaars, Fons and Charles Hampden-Turner. Building Cross-Cultural Competence, How to Create Wealth from Conflicting Values. New Haven: Yale University Press, 2000

Trompenaars, Fons and Charles Hampton-Truner. Riding the Waves of Culture, Understanding Diversity in Global Business. 2nd edition, New York: McGraw Hill, 1998

Brown, Juanita with Issacs, David. The World Café: Shaping Our Futures Through Conversations that Matter. Inc. San Francisco: Berrett Koehler Publishers, 2005.

Lee, Charles. Cowboys and Dragons, Shattering Cultural Myths to Advance Chinese/American Business. Dearborn Trade Publishing. 2003.

Gardenswartz, Lee and Rowe, Anita. Managing Diversity: A Complete Desk Reference and Planning Guide. Irwin Professional Publishing. 1993.

Kohl, John R. The Global English Style Guide: Writing Clear, Translatable Documentation for a Global Market. SAS Press. 2008.

Morrison, Terri et al. Kiss, Bow, or Shake Hands: How to Do Business in Sixty Countries, 2nd ed. Holbrook, MA. Bob Adams, Inc. 2006.

Noble, Judith and Lacasa, Jaime. The Hispanic Way: Aspects of Behavior, Attitudes and Customers in the Spanish-Speaking World. New York: Passport Books. 1991.

Parr, Todd. The Peace Book. New York: Little Brown and Company, 2004.

Websites

www.geert-hofstede.com

http://wikicultures.org/index.php?title=Main_Page

Kwintessential: Intercultural Communications
<http://www.kwintessential.co.uk>

Diversity Leadership and Organization Development
<http://www.insighteducationsystems.com/>

Ethnologue: Languages of the World
<http://www.ethnologue.com/>

On-line communities and Groups

interculturalinsights@yahoogroups.com

Communicating Between Cultures http://www.ethnicityonline.net/cross_cultural_communication.htm

Project Implicit: Examine hidden biases
www.implicit.harvard.edu

Associations

Sietar (www.sietar.com)